system recovery

COMPAQ

System Recovery

These system recovery CDs can be used only with your Compaq Presario PC model. They are licensed for use only with your Compaq Presario PC. The Compaq System Recovery CDs can restore the software on your computer if the software becomes corrupted or is accidentally erased.

The Compaq System Recovery CDs provide two recovery options:

- **Standard Recovery:** This is a *non-destructive recovery,* which recovers factory-shipped programs, drivers, and the operating system without affecting any data files that you may have created since purchasing this PC. Some data files may be difficult to find after the system recovery, so it is best to back up all hard disk files before performing a system recovery.
- **Full System Recovery:** This recovery erases and reformats the hard disk, creates a new hard disk partition, erases all added hard disk data, and then reinstalls the operating system. You must reinstall any software that was not installed on the computer at the factory.

Note: *If your PC has a blank or corrupted hard disk, you will only have the full system recovery option.*

To run the CD-based system recovery program:

1. If the computer responds, back up all data files that you want to save onto removable media, such as CD-RW or diskette. Remove the backup CD or diskette you've made.
2. Press the Eject button on the top CD-ROM drive, and wait for the tray to open. Insert the Compaq System Recovery CD #1, and close the tray.
3. Turn off the computer:
   - If the computer responds: Click **Start** on the taskbar, click **Turn Off Computer**, and then click **Turn Off**.

   Or

   - If the computer does not respond: Press and hold the On button approximately 5 seconds until the computer turns off.
4. Disconnect all peripheral devices from the PC except the monitor, the keyboard, and the mouse.
5. Press the On (power) button on the front of the PC to turn on the computer.
6. Follow the onscreen directions. Press R, and then press R again to display the standard recovery options. Click **Next** to proceed with the Non-Destructive System Recovery. Click **Y** to start the recovery. Insert the remaining CDs when directed.

   Or

   If your PC hard disk is blank or corrupted, press R to perform a Full System Recovery. Insert the remaining CDs when directed.
7. When the recovery program finishes, click **Restart** to restart the computer.
8. Before the computer restarts, the CD tray ejects. Remove the CD.
9. Complete the registration process, and then reconnect all peripheral devices.
10. Reinstall software not originally installed on the computer by the factory.
11. Copy data files you saved on the backup CD or diskette you made to your hard disk.

Note: *If you have questions about the system recovery procedure, please contact a Compaq support person at: 1-208-UPC-HELP (1-208-872-4357).*

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